



BAY AREA TOLL AUTHORITY
BAY AREA METRO CENTER
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OCTOBER 10, 2023

NOTICE OF UPCOMING OPPORTUNITY

**REQUEST FOR PROPOSAL (RFP)
for
FasTrak® ASSET RECOVERY SERVICES**

Alfredo Pedroza, Chair
Napa County and Cities

Nick Josefowitz, Vice Chair
San Francisco Mayor's Appointee

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Cities of Santa Clara County

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San Francisco Bay Conservation
and Development Commission

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Cities of Alameda County

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California State
Transportation Agency

Victoria Fleming
Sonoma County and Cities

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U.S. Department of Transportation

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Alameda County

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Marin County and Cities

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Gina Papan
Cities of San Mateo County

David Rabbitt
Association of Bay Area Governments

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Solano County and Cities

Sbeng Thao
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U.S. Department of Housing
and Urban Development

Andrew B. Fremier
Executive Director

Alix Bockelman
Deputy Executive Director, Policy

Brad Paul
Deputy Executive Director,
Local Government Services

PLEASE TAKE NOTICE of the above-titled upcoming contract opportunity. The upcoming project is described more fully in Attachment A, Preliminary Project Description. All details included in this notice are preliminary and subject to change.

Proposers are responsible for checking the Bay Area Toll Authority (BATA) procurement website (<https://mtc.bonfirehub.com>) for the official procurement documents for the opportunity when it is posted. Please register as a Document Taker now to receive notices of any changes to the procurement by registering or logging in as a vendor in Bonfire, and then downloading a document under the Files tab, or submitting a question for this opportunity through the Bonfire Opportunity Questions and Answers message system. The Bonfire message system can be accessed under the Messages tab → Opportunity Q&A field. Responses to the procurement must be submitted in accordance with the instructions set forth in the official procurement documents when published.

For further information, please submit a question through Bonfire or contact the point of contact listed below.

Point of Contact:
Mey Phu, Contract Specialist
375 Beale Street, Suite 800
San Francisco, CA 94105
E-mail: mphu@bayareametro.gov
Phone: (415) 778-6613

Thank you for your interest.

Best regards,
/s/ Mey Phu
Mey Phu
Contract Specialist

ATTACHMENT A
PRELIMINARY PROJECT DESCRIPTION:

AGENCY: Bay Area Toll Authority (BATA)

PROCUREMENT TYPE: Request for Proposals (RFP)

PROJECT TITLE: FasTrak® Asset Recovery Services

ANTICIPATED RELEASE DATE: Fall 2023

PRELIMINARY PROJECT DESCRIPTION:

A. Background

Bay Area Toll Authority (BATA) FasTrak® program is operated by the BATA's contractor, Conduent, Inc. for the following agencies:

- BATA
- the Golden Gate Bridge Highway and Transportation District (GGBHTD)
- Bay Area Infrastructure Financing Authority (BAIFA)
- San Mateo County Transportation Authority (SMCTA)
- San Mateo County Express Lanes Joint Powers Authority (SMCELJPA)
- City/County Association of Governments (C/CAG)
- Alameda County Transportation Commission (ACTC)
- Sunol Smart Carpool Lane Joint Power Authority
- Valley Transportation Authority (VTA)

The FasTrak® program allows patrons in the greater Bay Area to pay their bridge or express lane tolls electronically. Patrons may pay their tolls through an established FasTrak® account, license plate, or invoice accounts. Any unpaid invoices are converted to a toll violation and assessed penalties.

B. Project Description

BATA is seeking to hire a consultant to recover any unpaid or undisputed toll violations and negative account balances. The selected consultant will be expected to manage the asset recovery process including any recovery efforts through the State of California, Franchise Tax Board – Interagency Intercept Collection (IIC) Program. In addition, the consultant is expected to provide optional skip tracing and an agency-directed payment plan services not associated to any recovery efforts.

C. Timeline

The Project is expected to begin on 7/1/2024 and be completed by 6/30/2029.

BUDGET: To be Determined. Funding is subjected to budget approval.

FUNDING: This project will be funded in whole, or in part, with local funding from BATA Operating Funds. As such, there will not be any federal Disadvantaged Business Enterprise (DBE) Program Requirements. However, the MTC Small Business Enterprise (SBE) Program will apply. Please see <https://mtc.ca.gov/about-mtc/doing-business/small-business-enterprise-sbe> for further details.